

# The Quality Times

**Vision Statement:** To be the source of quality professionalism in East Central Indiana.



**ASQ**

AMERICAN SOCIETY  
FOR QUALITY™

Section 0904  
East Central Indiana  
PO Box 3147  
Muncie, IN 47307-1147

Chartered - 1949  
[www.asq904.org](http://www.asq904.org)



Serving the Counties of:

- Blackford
- Delaware
- Grant
- Henry
- Jay
- Madison
- Randolph
- Wayne

Volume 62

Spring 2011

Number 2

## Spring 2011 Programs Announced

Wednesday, January 19, 2011 6:00 PM  
"SPC"

by Paul Baker – Technicolor, Inc. Indianapolis, IN.

Wednesday, February 16, 2011 6:00 PM  
"Standard Work"

by John Veatch President. Lean Concepts, Inc

Wednesday, March 16, 2011 6:00 PM  
"Customer Complaints"

by Janet Smith - ProTrans International, Indianapolis, IN

Wednesday, April 20, 2011 6:00 PM  
Joint Meeting at BSU

Lean Speaker: Steve Harmeyer

Wednesday, May 18, 2011 6:00 PM  
"Supply Chain"

by Peter Walters, VP Purchasing, Saint-Gobain Glass

**Pre-Clinic:**

6:00 PM - Selected Topics

**Dinner:**

6:30 PM Meal Cost: Pay Restaurant

Meeting will be held at:

### Sirloin Stockade

4949 W. Hessler Rd., Muncie, IN Phone:(765) 287-9051

Bad Weather! – Call the Restaurant Directions on Page 4

**RESERVATIONS: Not Required - Pay the Cashier as you enter**

ASQ Meetings are open to the Public

# Section Information:

## 2010-2011 Section Officers

<b>Section Chair</b>	<b>Rich Ruh</b> RDR Consulting 765-284-3954 richruh@sbcglobal.net
<b>Chair-Elect Program Chair</b>	<b>Allen Fuller</b> Silfex, Eaton OH afuller@silfex.com
<b>Secretary</b>	<b>Jim Cree</b> Grede Foundry, New Castle, IN jcree@grede.com
<b>Treasurer</b>	<b>Bob Cooper</b> 3M, Hartford City, IN info@asq904.org
<b>Arrangements</b>	<b>Jim Cree</b>
<b>Auditing Chair Placement Chair</b>	<b>Rhonda Goss</b> Maxon, Muncie, IN rrgoss@comcast.net
<b>Education Chair Publicity Chair</b>	<b>Allen Fuller</b> Silfex, Eaton OH afuller@silfex.com
<b>Newsletter Editor &amp; Web Page</b> <a href="http://www.asq904.org">www.asq904.org</a>	<b>Bob Cooper</b> 3M, Hartford City, IN 765-348-3200 ext. 240 info@asq904.org
<b>Membership</b>	<b>Mike McDonald</b> Michael L. McDonald & Asso., Anderson, IN (765) 644-0690 MLMcData@aol.com
<b>Certification Chair SMP Chair Nominating Chair Chief Proctor</b>	<b>Steve Zylka</b> Muncie, IN jzylka@sprynet.com
<b>Immediate Past Chair Scholarship Chair</b>	<b>Henry Peresie</b> Muncie, IN (765) 289-0901
<b>Re-Certification</b>	<b>Allen Fuller</b> PO Box 131, Economy, IN afuller@silfex.com
<b>Region 9 Director</b>	<b>William Lafollette</b> lafollettewm@yahoo.com

[www.asq904.org](http://www.asq904.org)

## Section 0904 Calendar

2010 – 2011

September 15	Dinner & Program
September 23	Board Meeting
October 2	Certification Exams
October 15	Deadline: Dec. Cert. Exam
October 20	Dinner & Program
October 28	Board Meeting
November 17	Dinner & Program
December 4	Certification Exams
December 9	Board Meeting
January 14	Deadline: March Cert. Exam
January 19	Dinner & Program
January 26	Board Meeting
February 16	Dinner & Program Election of Officers
February 23	Board Meeting
March 5	Certification Exams
March 16	Dinner & Program
March 23	Board Meeting
April 9	Deadline: June Cert. Exam
April 20	Dinner and Program
April 27	Board Meeting
May 18	Dinner & Program
May 25	Board Meeting
June 4	Certification Exams
June 11	Officer Training - Indy
June 22	Board Meeting

## Advertise in The Quality Times

- Support Section 0904
- Reach 150+ Quality Professionals twice annually

### Ad Rates

	Approximate Size	Cost per Year
Full Page	7.5" x 10"	\$320
Half Page	7.5" x 5"	\$210
Quarter Page	3.5" x 5"	\$110
Eight Page	3.5" x 2.5"	\$60

Contact: Bob Cooper – Newsletter Editor

## Chat from the Chair:

January 6, 2011

Happy 2011. From my own unscientific observations, it appears individuals and businesses are spending money again. Depending upon where you sit and to whom you listen, the economy has either turned around or is ready for phase 2 of a double-dip recession, so planning continues to be a challenge. Job indicators for technical people seem to indicate cautious hiring and a sense of optimism, so I will take it all as a sign of good things to come. That's my story and I am sticking to it.

The Leadership Committee has planned programs for 2011 that will continue to give you specific tools you can use on the job. SPC, Standard Work, and Six Sigma, and Supply Chain Management will be among the concepts presented in the next few months. I encourage you to check the Program Calendar for topics of interest. I know that winter programs, especially, are often difficult for people to attend, but we look forward to your participation and attendance, as well as the involvement of people you know who may not be members. All are welcome.

Please know that we also welcome and need your involvement over and above attendance at meetings. Our profession is changing so rapidly that it is difficult for a small group of individuals to keep up with what is happening and we need continued support and input from the entire membership to anticipate ideas of interest and needs of individual members. We need you!

Please think of ideas you would like to see happen in 2011 and join us at Leadership Meetings (fourth Wednesday of each month).

I wish you a happy and prosperous 2011.

Regards,

Rich Ruh

ASQ Section 0904 Chair 2010-2011

### Resources for Quality & Productivity Improvement

Books, Videos, CD's, DVD's, Computer Based Learning,  
Certification Materials, Calibration Labels, & More



*Six Sigma*      *Lean Manufacturing*  
*ISO 9000*      *Team Building*  
*Statistics*      *FMEA's*  
*and Much More*

[www.QualityCoach.Net](http://www.QualityCoach.Net)

**QualityCoach.Net** 1-800 648-9510

# 3M

**Hartford City**  
**Industrial Adhesive & Tape Division**  
**ISO 9002 QS-9000 ISO 14000**

## Welcome New Members

January 2011

Tammy Hiday – Middletown

December 2010

Gary Bray - Grede Foundry LLC - New Castle

Thomas Gerber - Grede Foundry LLC - New Castle

Patrick Mummert - Grede LLC - New Castle

Mike Robles, Jr. - Grede Foundry LLC - New Castle

November 2010

Barry Mosier - Grede Foundry LLC - New Castle

Michael Robles - Grede Foundry LLC - New Castle

### 3M Provides Grant to ASQ Section 904 on Behalf of 3M Volunteer

The 3M Foundation donated \$250 to ASQ Section 904 in recognition of Bob Cooper's commitment to the organization.

As part of the 3M Volunteer Match, the 3M Foundation will donate \$250 to eligible non-profit organizations for which a 3M employee volunteers 20 hours or more per calendar year. 3M Community Giving consists of product donations and cash grants by 3M and the 3M Foundation bolstered by employee and retiree volunteerism. Since 2000, Volunteer Matches have totaled over \$3 million.

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220 E. Centennial Avenue, Muncie

## Directions to Sirloin Stockade:

**From Muncie:** Follow McGalliard Road. (SR 332) West to Morrison Road. Landmarks: Wal-Mart and Lowe's on your left. The Sirloin Stockade is behind the Village Pantry on your right. Turn North (RIGHT) onto Morrison. Road Construction has changed the Sirloin Stockade entrance. Turn LEFT just north of the Village Pantry. Turn LEFT again then straight into the Sirloin Stockade parking lot.

**From Anderson:** Follow I69 North to SR332 (Exit 41). Follow 332 into Muncie. Turn LEFT onto Morrison Road.

**From Marion:** Follow I69 South to SR332 (Exit 41). From there it's the same as the Anderson instructions.

**From Richmond:** Follow US35 North to the Muncie Bypass (SR3 & US35). Follow the Bypass North to the first traffic light and turn LEFT on McGalliard Road (SR332). Follow the Muncie directions.

**From Hartford City:** Follow SR3 South to the Muncie Bypass and continue to the first traffic light (McGalliard Road). Turn RIGHT on McGalliard Road (SR332). Follow the Muncie directions above.

**From Portland:** Follow SR67 South to the Muncie Bypass (SR3 & US35). Continue south to the first traffic light (McGalliard Road). Turn RIGHT on McGalliard Road (SR332). Follow the Muncie directions above.

### Congratulation to:

## Josh Coleman

recipient of ASQ Section 0904's fourth annual Halmond Parks Scholarship.

Josh is attending Ball State  
Best Wishes Josh!

### Free Meal Offer:

Get a free meal at an ASQ meeting!

Bring a guest and if that person joins ASQ Section 904, your dinner at the next meeting will be free.

## Know a Deserving High School Senior?

### Have them apply for ASQ 904's Scholarship

The application is on our web site: [www.asq904.org](http://www.asq904.org)

# Certification Exams - given at Ivy Tech

Our Section proctors the ASQ Certification exams given in the East Central Indiana area.

**Ivy Tech Muncie Campus  
North Building  
4301 South Cowan Road  
Muncie, IN 47302**

Contact Steve Zylka for more information.  
Our website has a map

Future exam dates and deadlines:

**CQT, CQI, CRE, CQManager,  
CQA-Biomedical, SSBB**

**March 5, 2010** (January 14, 2011)

**CQE, CQA, CSQE, CQIA, CCT**

**June 4, 2011** (April 9, 2011)

# RDR Consulting Process Improvement and Training

4908 N Everett Rd  
Muncie, IN 47304  
765-284-3954  
Cell 765-748-4718

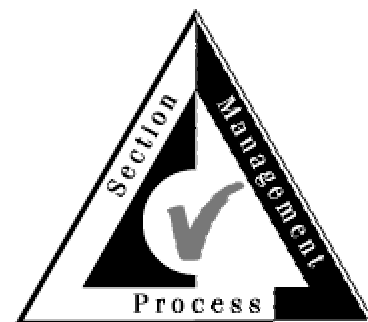
Richard Ruh, MS, MBA      richruh@sbcglobal.net

# Bring a Friend to ASQ

## ASQ Section 0904 Scholarship:

The Leadership Committee of Section 0904 is implementing a scholarship in the name of Halmond Parks, the founder and first Chair of Section 0904 in 1949. The scholarship will be in the amount of \$500.00 for a graduating high school senior from the Section 0904 geographic region. I would like to ask all members to consider donating \$5.00 to the scholarship fund. If every member of the section donates \$5.00 we will be able to fund this worthwhile project. To donate send a check payable to ASQ Section 0904 to :

**ASQ Section 0904  
P.O. Box 3147  
Muncie, In. 47302**



**GOLD EXCELLENCE AWARD  
2004-05**

**Section 0904 achieved the  
Total Quality Level  
in ASQ's Section Management Program  
every year since 2001.**



**ASQ Section 0904  
East Central Indiana  
P.O. Box 3147  
Muncie, IN 47307-1147**

**RETURN SERVICE REQUESTED**

**ASQ**

AMERICAN SOCIETY  
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## **Section Newsletter**



**ASQ**

AMERICAN SOCIETY  
FOR QUALITY™

**Section 0904  
East Central Indiana**

**Founded: 1949**

61 Years of Quality in East Central Indiana

### **What's Inside:**

**1. Membership Meeting Notices**

*Wednesday,*

*January 19, 2011*

**"SPC"**

**By Paul Baker**

**2. Directions to the Meeting**

**3. List of 2010-2011 Officers**

**4. Section Calendar 2010-2011**

**5. New Members**

*Printed by Hiatt Printing, Muncie, IN*