

# The Quality Times

**Vision Statement:** To be the source of quality professionalism in East Central Indiana.



**ASQ**

AMERICAN SOCIETY  
FOR QUALITY™

## Section 0904

East Central Indiana  
PO Box 3147  
Muncie, IN 47307-1147

Chartered - 1949  
[www.asq904.org](http://www.asq904.org)



### Serving the Counties of:

- Blackford
- Delaware
- Grant
- Henry
- Jay
- Madison
- Randolph
- Wayne

Volume 60

Fall 2008

Number 1

## Fall 2008 Programs Announced

Wednesday, September 17, 2008 6:00 PM  
"Occupational Health and Safety Quality"

John W Timothy, Jr MD

President, Employee Health Associates PC

Preclinic: Comparison of ISO14001 and Health & Safety - H. Peresie

## Wednesday, October 15, 2008 6:00 PM

"Quality in the Design of Automotive Audio"

Shaling Starr

Mechanical Engineer. Rolls-Royce, Indianapolis

Preclinic: Brainstorming - R. Goss

## Wednesday, November 19, 2008 6:00 PM

"Problem Solving"

Don Overman

President, Overman & Associates, LLC

Preclinic: Set-up Problem for solution later in the evening

## Wednesday, December 17, 2008 6:00 PM

"Tour – Ball Memorial Hospital - Muncie"

**Pre-Clinic:** 6:00 PM - Selected Topics

**Dinner:** 6:30 PM Meal Cost: Pay Restaurant

**Program:** 7:30 PM - Featured Speaker

Meeting will be held at:

## Sirloin Stockade

4949 W. Hessler Rd., Muncie, IN Phone:(765) 287-9051

Bad Weather! – Call the Restaurant Directions on Page 4

**RESERVATIONS: Not Required - Pay the Cashier as you enter**

ASQ Meetings are open to the Public

# Section Information:

## 2008-2009 Section Officers

<b>Section Chair</b>	<b>Allen Fuller</b> (937) 472-3311 ext 516 Bullen Ultrasonics, Eaton OH afuller@bullensemi.com
<b>Chair-Elect Program Chair</b>	<b>Henry Peresie</b> ICR Integrating Innovations Kokomo, IN (765) 432-5138 peresieh@yahoo.com
<b>Secretary</b>	<b>Rich Ruh</b> RDR Consulting 765-284-3954 richruh@sbcglobal.net
<b>Treasurer</b>	<b>Bob Arnold</b> Anderson, IN barnold2001@aol.com
<b>Arrangements</b>	<b>Randy Baker</b>
<b>Auditing Chair</b>	<b>Steve Harmeyer</b>
<b>Education Chair</b>	
<b>Publicity Chair</b>	<b>Allen Fuller</b>
<b>Newsletter Editor &amp; Web Page</b> <a href="http://www.asq904.org">www.asq904.org</a>	<b>Bob Cooper</b> 3M, Hartford City, IN 765-348-3200 ext. 240 info@asq904.org
<b>Placement Chair</b>	<b>Rhonda Goss</b>
<b>Scholarship</b>	<b>Henry Peresie</b>
<b>Membership</b>	<b>Mike McDonald</b> Michael L. McDonald & Asso., Anderson, IN (765) 644-0690 MLMcData@aol.com
<b>Certification Chair SMP Chair Chief Proctor</b>	<b>Steve Zylka</b> Belcan Corp, Muncie, IN jzylka@sprynet.com
<b>Immediate Past Chair</b>	<b>Henry Peresie</b>
<b>Re-Certification</b>	<b>Vicki Storer</b> Sherry Labs, Muncie, IN v.storer@sbcglobal.net
<b>Region 9 Director</b>	<b>Dick McKeever</b> d2quality@earthlink.net

[www.asq904.org](http://www.asq904.org)

## Section 0904 Calendar

2008 – 2009

September 17	Dinner & Program
September 25	Board Meeting
October 3	Deadline: Dec. Cert. Exam
October 15	Dinner & Program
October 18	Certification Exams
October 23	Board Meeting
November 19	Dinner & Program
December 4	Board Meeting
December 6	Certification Exams
December 17	Tour – Ball Hospital
January 8, 08	Board Meeting
January 11	Deadline: March Cert. Exam
January 21	Dinner & Program
January 29	Board Meeting
February 18	Dinner & Program Election of Officers
February 26	Board Meeting
March 7	Certification Exams
March 18	Dinner & Program
March 26	Board Meeting
April 10	Deadline: June Cert. Exam
April 15	Dinner and Program
April 23	Board Meeting
May 20	Dinner & Program
May 28	Board Meeting
June 6	Certification Exams
June 13	Officer Training - Indy
June 25	Board Meeting

## Advertise in The Quality Times

- Support Section 0904
- Reach 250+ Quality Professionals twice annually

### Ad Rates

	Approximate Size	Cost per Year
Full Page	7.5" x 10"	\$320
Half Page	7.5" x 5 "	\$210
Quarter Page	3.5" x 5"	\$110
Eight Page	3.5" x 2.5"	\$60

Contact: Bob Cooper – Newsletter Editor

## Chat from the Chair:

September 9, 2008

Dear members of ASQ Section 904:

Founded in 1949, our September program kicks off the 60<sup>th</sup> year for ASQ Section 904.

Over the summer we reviewed and retained our Mission Statement: To be the source of Quality Professionalism in East Central Indiana. With this goal, I am honored to serve as your Chair for the 2008-2009 season. Our Leadership Committee worked over the Summer to generate an agenda of programs and pre-clinics which our members should find interesting and helpful.

September is "Quality in Health Care" Month. Keeping with the theme, our speaker, Dr John Timothy will discuss Quality as it relates to Occupational Health and Safety.

October switches to an Automotive theme. Shaling Starr, Mechanical Engineer for Rolls-Royce, will speak on Quality issues in the Design of Automotive Audio systems.

Back to Basics in November with Don Overman demonstrating Problem Solving techniques. Don will set-up a "problem" in the pre-clinic and "solve it" as the main program.

December is a busy month for all. Instead of a speaker we usually have a Tour. This year we will visit Ball Hospital. It's not a manufacturing plant but is a heavy user of Quality Systems.

If you have a suggestion for a talk, please call, email or write your suggestion on the survey form that you receive at each meeting. Sections membership is about participation. It's ASQ where you are! All member are welcome to serve on the Leadership Committee which meets on the fourth Thursday of the month, except November and December. Check the calendar and web site.

In May 2008 the Section presented the second Halmond L. Parks scholarship to Karen Wegman, who entered Indiana Wesleyan University this Fall. Congratulations to Karen. We intend to award another scholarship next May and are soliciting contributions to the fund.

Again, I welcome all members of Section 904 to our monthly meetings. ASQ meeting are open to the public. Anyone interested in Quality is welcome. Hope to see you there!

**Allen Fuller**

ASQ Section 904 Chair

### Resources for Quality & Productivity Improvement

Books, Videos, CD's, DVD's, Computer Based Learning, Certification Materials, Calibration Labels, & More



Six Sigma      Lean Manufacturing  
ISO 9000      Team Building  
Statistics      FMEA's  
and Much More

[www.QualityCoach.Net](http://www.QualityCoach.Net)

**QualityCoach.Net** 1-800 648-9510

# 3M

**Hartford City**  
**Industrial Adhesive & Tape Division**  
**ISO 9002 QS-9000 ISO 14000**

**Borg-Warner Automotive** **Muncie Plant**



**5401 Kilgore Avenue** **Muncie Indiana 47304**

**G & G OIL CO., INC.**  
*- Serving Indiana -*

**Lubricant Engineers on Staff  
 Specializing in...**

- Machine Lubricating
- Cutting Oils
- Heat Treating Oils
- Rust Preventatives
- Stamping & Drawing Compounds

**Muncie  
 288-7795  
 INDIANA  
 1-800-382-8533  
 220 E. Centennial Avenue, Muncie**



**INNOVATIVE CHEMICAL RESOURCE**

MANUFACTURER OF ULTRA-PURE CHEMICALS

PO BOX 2003  
 KOKOMO, IN 46904

WWW.INNOVATIVECHEMICAL.COM

**Directions to Sirloin Stockade:**

**From Muncie:** Follow McGalliard Road. (SR 332) West to Morrison Road. Landmarks: Wal-Mart and Lowe's on your left. The Sirloin Stockade is behind the Village Pantry on your right. Turn North (RIGHT) onto Morrison. Road Construction has changed the Sirloin Stockade entrance. Turn LEFT just north of the Village Pantry. Turn LEFT again then straight into the Sirloin Stockade parking lot.

**From Anderson:** Follow I69 North to SR332 (Exit 41). Follow 332 into Muncie. Turn LEFT onto Morrison Road.

**From Marion:** Follow I69 South to SR332 (Exit 41). From there it's the same as the Anderson instructions.

**From Richmond:** Follow US35 North to the Muncie Bypass (SR3 & US35). Follow the Bypass North to the first traffic light and turn LEFT on McGalliard Road (SR332). Follow the Muncie directions.

**From Hartford City:** Follow SR3 South to the Muncie Bypass and continue to the first traffic light (McGalliard Road). Turn RIGHT on McGalliard Road (SR332). Follow the Muncie directions above.

**From Portland:** Follow SR67 South to the Muncie Bypass (SR3 & US35). Continue south to the first traffic light (McGalliard Road). Turn RIGHT on McGalliard Road (SR332). Follow the Muncie directions above.

**Congratulation to:**  
**Karen Wegman**  
 recipient of ASQ Section 0904's second annual Halmond Parks Scholarship. Karen is a 2008 graduate of the Wegman Academy and is attending Indiana Wesleyan University

**Free Meal Offer:**  
 Get a free meal at an ASQ meeting!  
 Bring a guest and if that person joins ASQ Section 904, your dinner at the next meeting will be free.

**Quality America and Quality Publishing**  
 Your source for:

- Software for SPC, Six Sigma and Document Control / ISO 9000.
- Turn-key Training Materials and Books for Six Sigma and SPC.
- Online and On-site Training and Consulting.
- Cost-effective Solutions for your Quality Improvement.

**www.qualityamerica.com  
 1-800-722-6154**

**Quality America donates the quality handbooks we give as door prizes at each meeting.**

## Certification Exams - given at Ivy Tech

Our Section proctors the ASQ Certification exams given in the East Central Indiana area.

**Ivy Tech Muncie Campus  
North Building - Room 533  
4301 South Cowan Road  
Muncie, IN 47302**

Contact Steve Zylka for more information.

Our website has a map

Future exam dates and deadlines:

**CQT, CQI, CRE, CQManager,  
CQA-Biomedical, SSBB**

**October 18, 2008** (Deadline Passed)

**March 7, 2009** (January 9, 2009)

**CQE, CQA, CSQE, CQIA, CCT**

**December 6, 2008** (October 3, 2008)

**June 6, 2009** (April 10, 2009)

## ASQ Section 0904 Scholarship:

The Leadership Committee of Section 0904 is implementing a scholarship in the name of Halmond Parks, the founder and first Chair of Section 0904 in 1949. The scholarship will be in the amount of \$500.00 for a graduating high school senior from the Section 0904 geographic region. I would like to ask all members to consider donating \$5.00 to the scholarship fund. If every member of the section donates \$5.00 we will be able to fund this worthwhile project. To donate send a check payable to ASQ Section 0904 to :

**ASQ Section 0904  
P.O. Box 3147  
Muncie, In. 47302**

## RDR Consulting Process Improvement and Training

4908 N Everett Rd  
Muncie, IN 47304  
765-284-3954  
Cell 765-748-4718

Richard Ruh, MS, MBA richruh@sbcglobal.net

## Welcome New Members

**September 2008**

Karen Wegman – Indiana Wesleyan University

**August 2008**

Brad J. Lambright - NSK Corporation - Liberty IN

J. Brett Poe - Delta Faucet Corporation - Indy

**July 2008**

Kevin R. Kensing - EMG Consulting - Ft Wayne

**June 2008**

Jody L. Carnes - Metaldyne - New Castle

Scott G. Paul - Bartlett Corporation - Muncie

**May 2008**

Kimberly A. Bir - Talecris Plasma Resources

Erick Cooley - Anderson

Tom Kraska - Supplier Inspection Services, Inc.

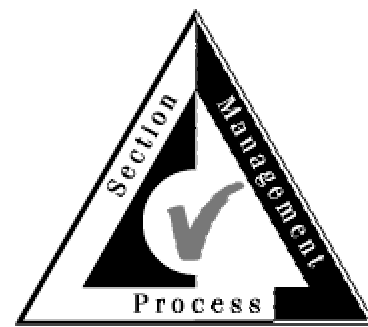
Christian Le Sesne - Noblesville

John Wardwell - John Wardwell & Asso

**March 2008**

Kim Stanley - Ontario Systems - Muncie

Craig Ayers - Ontario Systems - Muncie



**GOLD EXCELLENCE AWARD  
2004-05**

**Section 0904 achieved the  
Total Quality Level  
in ASQ's Section Management Program  
in 2001- 2002, 2002-2003, 2003-2004,  
2004-2005, 2005-2006 and 2006-2007**



**ASQ Section 0904  
East Central Indiana  
P.O. Box 3147  
Muncie, IN 47307-1147**

**ASQ**

AMERICAN SOCIETY  
FOR QUALITY™

PRESORTED  
STANDARD  
U.S. POSTAGE PAID  
MUNCIE, INDIANA  
PERMIT NO. 165

## Section Newsletter



**ASQ**

AMERICAN SOCIETY  
FOR QUALITY™

**Section 0904  
East Central Indiana**

**Founded: 1949**

59 Years of Quality in East Central Indiana

### **What's Inside:**

**1. Membership Meeting Notices**

*Wednesday,*

*September 17, 2008*

**"Occupational Health  
and Safety Quality"**

**Dr John Timothy, Jr MD**

**Employee Health Associates PC**

**2. Directions to the Meeting**

**3. List of 2008-2009 Officers**

**4. Section Calendar 2008-2009**

**5. New Members**

*Printed by Hiatt Printing, Muncie, IN*